



# Mind the Gap

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# What we did

- Identified and established the significance of a common clinical problem
- Development and implementation of the Service Implementation Matrix (SIM)
- Applied the matrix



# We discovered that SIM...

- Helps clinicians to identify treatment aims
- Encourages clinicians to implement clinical judgement
- Facilitates treatment recommendations to other services (including discharge planning)
- Closes treatment gaps between services





# Value to the organisation

- Facilitates efficient use of resources
- Facilitates clinical conversations between services
- Enhances clinician resilience



# What did clinicians think?

- “The SIM provides an elegant solution to a complex problem”
- “The fundamental weakness with a lot of tools is that they don’t capture complexities...the SIM works with complex things”
- “I found the real usefulness was around the simplicity of the SIM – which I was surprised about”