



AOD Provider
Collaborative

ADDICTIONS & MENTAL HEALTH

2017 ANNUAL RESEARCH SYMPOSIUM

SUPPLEMENTARY WORKSHOP D

Thursday 15 June

12.30 – 3.30pm

Tāmaki Campus, University of Auckland

SUPPLEMENTARY WORKSHOP D

An applied approach to outcome measurement: Purpose, process and progress

Dr Jack Noone, Centre for Social Impact, University of New South Wales,
Australia

THURSDAY 15 JUNE

University of Auckland Tāmaki Campus, 261 Morrin Road, Glen Innes

12.30 – 3.30pm

Registration and tea/coffee from 12.15pm in the Function Hall, Building 730.

Register at www.aodcollaborative.org.nz



MEDICAL AND
HEALTH SCIENCES
CENTRE FOR ADDICTION RESEARCH

CHAMP
Counties Manukau Mental Health
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The AOD Provider Collaborative is funded by





SUPPLEMENTARY WORKSHOP D

An applied approach to outcome measurement: Purpose, process and progress

Dr Jack Noone

The foundations of social outcome measurement lie in the development of a theory of change - an explicit model that articulates how a programme, initiative or activity causes the intended outcomes¹. We also need to know what external factors are contributing to the problem or issue and who to bring on the outcome measurement journey (the stakeholders).

This workshop uses a worked example in the mental health and addiction space to take participants through the early stages of the outcomes measurement journey. Based on the Centre for Social Impact's (CSI) "3Ps" approach (purpose, process and progress), participants will apply knowledge gained from the presentation to:

- Develop a draft theory of change
- Apply systems thinking to the issue
- Articulate the interests of various stakeholders (including their own) in the issue
- Critically examine the role of outcome measurement in the work they do.

The workshop reflects how CSI works with our clients in the early stages of developing an outcomes measurement framework. Participants will therefore gain a better understanding of how outcome measurement works in practice. Those who are unable to attend the introductory presentation at the Counties Manukau Addictions and Mental Health Research on 14 June are encouraged to read The Compass ¹, CSI's guide for measuring social outcomes, prior to the workshop.

¹. http://www.csi.edu.au/media/uploads/CSI_The_Compass.pdf

***Jack Noone (PhD)** is a Research Fellow at the Centre for Social Impact, University of New South Wales in Sydney, Australia. He works with the vision to reduce health and employment inequalities, particularly with respect to socioeconomic status, gender and age. Jack is an internationally recognised scholar in retirement planning and has also been awarded competitive funding to undertake research into unpaid caregiving, work ability, the psychosocial work environment, workers' mental health and financial wellbeing. Since joining CSI, he has worked extensively in the development of outcome measurement frameworks with The Salvation Army, the New South Wales (NSW) Police Force, Financial Literacy Australia, the NSW Government and providers of age care. He has also taught in research methods, health psychology, social policy and societal ageing, in Australia and New Zealand.*